



Working in partnership to support refugees and asylum seekers for over 50 years



[www.refugeesupport.org.uk](http://www.refugeesupport.org.uk)



## “Partnerships”

## Who we are



**We are one of the UK's leading providers of quality housing and support services to refugees and asylum seekers.**

### What we do

We help facilitate and develop independence, easing refugee and asylum seekers' integration into this country. We also promote the positive contribution that they make to the UK.

### Specialists for over 50 years

We have specialised in supporting refugees since the 1950s. We pride ourselves on supporting people from all over the world, no matter what their race or religion. We have over 120 specialist staff from diverse backgrounds, all skilled, experienced and committed. Some have direct experience of being a refugee or asylum seeker in Britain.

### Our services

We offer a diverse range of services across London, the Midlands and Yorkshire. We offer these services through direct provision and in partnership with refugee communities, refugee agencies and local and central government. Our services include:

- supported housing
- floating support
- asylum support
- unaccompanied young people's housing.

We also deliver a range of services that develop capacity to learn and attain appropriate employment, including:

- the UK's first integrated foyer for refugees
- learning support and mentoring projects
- an established volunteer programme.

We have also developed an innovative ESOL learning model known as the Home Learning Project, which uses qualified volunteer teachers to teach English to refugees unable to access traditional ESOL classes.

### Research

Through our dedicated research department, we examine issues related to refugees and migrants through direct research and partnerships with research bodies with the aim to influence public policy. We will also contribute to the development of best practice by selling our expertise to strategic bodies. Contact [charlotte.keeble@mst-online.org.uk](mailto:charlotte.keeble@mst-online.org.uk) for more information on the research and consultancy unit.

### What our service users say

*“Refugee Support helped me immensely and has given me the opportunity to lead an independent life with the knowledge that there is someone available if I need a hand.”*

*“It was the first organisation to supply me with any real assistance in the UK and they really are dedicated to refugee needs.”*

*“I meet my support worker every 2 weeks. I can ask her for help on anything. She is very good. She helps me understand the British system, helps me to understand and fill in forms, anything. If I have a problem I can phone her.”*



Specialists for over 50 years

## A service you can trust

Refugee Support is the brand name for the refugee service arm of Metropolitan Support Trust - the care and support arm of Metropolitan Housing Partnership (MHP). The Partnership is a family of social businesses that complement each other's work. Visit [www.mhp-online.co.uk](http://www.mhp-online.co.uk) or [www.mst-online.org.uk](http://www.mst-online.org.uk) to find out more.

## Contact us

If you need help in providing services to refugees and asylum seekers please get in touch. We are keen to work in partnership and have the expertise and experience to provide solutions that meet your needs.

To find out how we can help, please call your local office or email:  
[les.cloughley@mst-online.org.uk](mailto:les.cloughley@mst-online.org.uk)  
(Midlands/Yorkshire) or  
[neil.whitelam@mst-online.org.uk](mailto:neil.whitelam@mst-online.org.uk) (London).



## London

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## Derby

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Unit 1, Derwent Park  
213 London Road  
Derby DE1 2SX

**Tel:** 01332 334 520

## Leicester

Active Community  
Centre, 2nd floor  
9 Newarke Street  
Leicester LE1 5NN

**Tel:** 0116 257 4000

## Nottingham

4th Floor, Civic  
Centre  
Pavilion Road  
West Bridgford  
Nottingham NG2 5FE

**Tel:** 0115 977 5300

## Yorkshire

Old Coroners Court  
Business Centre,  
14-38 Nursery Street,  
Sheffield S3 8GG

**Tel:** 0114 267 5250

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